

There are a few simple reasons why your evolve showerhead or ladybug showerhead adapter may not be functioning correctly. Here are two of the more common and easy to fix issues we have come across.

### **1. Water does not flow through the showerhead when I turn on the shower?**

In some instances a rubber washer from your former showerhead can end up getting stuck inside your evolve showerhead. When this happens the old rubber washer blocks the water flow and prevents water from coming out of your new evolve showerhead.

Here's what happens ... After removing your old showerhead, the rubber washer that stops leaking at the connection between the old showerhead and the shower arm ends up sticking to the shower arm. This washer is usually black in color, and as a result it is easy to miss. Then when you screw on your new evolve showerhead this washer gets jammed in the opening of the evolve showerhead and plugs it up.

To see if this happened to your showerhead, simply look down into the end that connects to the shower arm. If you see a washer in there, it can be removed with tweezers or by prying it out with the flat end of a screwdriver.

Here are some pictures to help you out.



**WASHER BLOCKING FLOW** – In this picture there is a slime covered washer blocking the water flow into the showerhead. Note that you cannot see the circular flow holes or the underlying screen filter located at the base of the inlet. This washer must be removed to eliminate the blockage.



After the washer is removed you can clearly see the circular flow holes and the underlying screen filter.

### **2. My showerhead never stops/starts trickling to tell me my shower is warm and ready.**

If your showerhead does not stop the flow to a trickle when your shower is getting warm, chances are that your water is never reaching 95 degrees F.

Here's what happens ... The ShowerStart technology in your evolve showerhead or ladybug adapter is triggered to shut off the water flow based on temperature. Based on research most people like to shower in water that is between 100F – 105F. As a result we built evolve to shut off flow at 95F, or just slightly before most people would jump in the shower. If your water never reaches 95F the unit will not be able to stop the flow to a trickle.

In order to trigger the shut off we suggest increasing the amount of hot water in the mix or if necessary slightly increasing the temperature of your hot water heater (if you have it set below 110F). Once you get in your can adjust the showering temperature to your liking.